

Cathedral City October 2019 STVR Survey Comments

Prepared by Pattie Hagedorn

January 31, 2020

Panorama

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
001 Opposed	Too many cars parking on the street.							Yes-noise		
002 Opposed	Too much noise & parking problems		Our residential block looks like a staging area for a parade with all of the parked cars there every weekend.	Yes. Noise, music, screaming. My calls were made between 1 a.m. & 5 a.m.	Verbal response sufficient. Actual response nonexistent.	Yes. Noise several calls due to music, screaming, partying until dawn on some weekends.		Yes. Excessive noise complaints.		
003 In favor	Lends variety to the area. Visitors get acquainted with the area. May become residents. Adds revenue to the city.			Have had no problems.						
004 In favor	<no written comments>									
005 In favor	Brings jobs to the community: housekeeping, maintenance, landscaping. Brings tourists to local business & restaurants.									
006 In favor	Love to see visitors to our community.			I have had 0 problems.						I believe the city is doing a fine job.
007 In favor	Nice to see the diversity from the different renters.									

008 In Favor	It allows for additional income during peak tourist season									
009 In Favor	Better care of property income for the city & can be managed if rules are enforced.	n/a we are in favor								
010 Opposed	They destroy a peaceful neighborhood.			Yes. Out of control music blasting. Children screaming by the pool.				Yes. Out of control partying noise at 2 a.m.		Owners need to be held responsible for problems.
010 Opposed	They don't have any respect for the neighbors who live and work here. They are very loud all night, their cars are parked in front of mailboxes.		Loss of sleep. My house windows shake from their music. They drink all night, have young prostitutes come.	I have called the police lots of time.		Parking in front of my daughter's house blocking her mailbox and trash pickup.	The neighbor knows I have called on him. He is into bad stuff and now I am cautious.	Yes. Loud music, super loud until 3 3 a.m. sometimes.		No one moves in a neighborhood to live next to people that just want to party loud. They have no respect for people who are working and need to sleep or kids who have school. I hate it! Makes me want to move.
011 Opposed	Where I reside are single family homes not hotels.									
014 Opposed	Panorama Park area is a residential community with working people not a party zone in downtown Palm Springs. The loud, late night parties don't belong here.	Do not allow weekend rentals, longer term for traveling workers is acceptable.		Yes. To date (in the last 2 months) have not nee						
015 Opposed	Renters don't respect noise regulations. I have complained repeatedly.			Yes. Noise past midnight. The owner just says he is the one at the house. The police just ignore my complaints and pass the buck. They do ticket me for parking in the wrong direction	No. Responding? Misnomer. Rental owner knows how to beat your system.	Yes. Noise. The police DON'T care. "It's a rental" call the Hotline. Hotline: It's not rented. Noise continued to 2 a.m.	One a fine was levied. Then everyone started passing the buck.	Yes. Noise		The property owner does not care. He makes \$2000.00. the police DO NOT CARE.
016 Opposed	Noise, loud parties. No enforcement	Restrict to protect the meaning of single family homes.		Yes. I also call police non-emergency.		Yes. Noise		Yes. Noise. Loud parties		

017 Opposed	Residential zoning	Restrict when issuing licenses.	We have 5 on our block.	Yes. Told to call the police. Police said call hotline.		Yes. Parking on sidewalk forcing me to walk in the street.				
018 Opposed	We have one behind us and the noise is obnoxious. Loud music all day screaming party into 2-3 a.m. I cannot enjoy my own yard.	Must be x 100 ft apart_all directions. Require \$x deposit each time rented to cover CE refund if no complaints.	Noise so loud I cannot enjoy my own backyard.	Yes. Noise	Hotline is good only for the current problems and does nothing to prevent future problems.	Yes. 2 a.m. noise is so loud it woke us up.				
019 Opposed	We purposely bought our home nearly 20 years ago away from downtown & businesses & now we have 2 "mini" hotels on our cul-de-sac. Thank you for providing this opportunity to express my opinion.	There should be no business operating in neighborhoods.	Loss of the ability of new families to be able to purchase a home in our neighborhood. They can't compete with investors.	Yes. Noise-all hours. It is a broken system & the City is not following up.	Now our neighborhood, usually knock on the STVR door to handle party/noise.	No. The Hotline person I thought was supposed to contact CE which doesn't work on Fridays.		No. We were instructed (and this is also on the police dept website not to call the police department.		Thank you to the task force & city Council for listening to residents. STVRs/"mini" hotels/businesses do not belong in neighborhoods like Panorama. (attached sheet Regarding survey question #5 my reaction to the STVRs in our neighborhood and that of most of my neighbors is that these businesses have ruined the quiet nature of our streets and have caused a real discomfort among us because of the unvetted nature of these strangers living feet from our home and the noise and chaos caused by cars in and out, parking in front of our home (while legal, still frustrating) and loud noisy intrusions into our quiet lives. Last year during the golf tournaments, several customers who were golfers were playing putting games in our street with some kids of props. Not such a good thing if an ambulance or firetruck had to get through. Neighbors are still furious that these STVRs have invaded our quiet space, with most refusing to engage with the in-residence owners. One neighbor has said he's considering moving away, a real loss for the rest of us. These situations

										should not have been allowed to develop. Added revenue or not, the City should stop them. Current STVR operations should be dismantled.
020 Opposed	People from out of town. Too much noise music loud, vulgar language		Beer bottles thrown in my backyard	Yes. Noise. Loud music	No answer sometimes					
021 Opposed	Noise, too many people in and out		Music extremely loud					Loud music		
022 Opposed	Most ST renters don't respect the neighborhood. Noisy, partying	Depends on the length of street		Yes. There are houses rented that are not identified as STVR		Yes. Noisy partying		Yes. Noisy partying		
023 Opposed	Family neighborhoods should remain family neighborhoods and not become hotels		Once someone tried to throw trash into our yard but our son stopped them	Yes. Noise and cars parked in front of our mailbox. The postal carrier will not deliver our mail when the box is blocked.				Yes. The police called us based upon our contact with the hotline over a noise issue		We have one next-door and one across the street o the right. The noise lever (loud music and voices) and excessive number of cars, are not desirable or compatible with any residential neighborhood.
024 Opposed	Turning our neighborhoods into trash. STVRs have no regard for other permanent residents				Yes. Police have other higher priorities	Yes. Water leaks		No. Doesn't do any good. Response time on any issue is terrible		
025 Opposed	Residential neighborhoods are just that! Residential! Not for mini hotels. Also effects housing values negatively.	Multiple complaints on one property. Remove the permit.	Lack of contin(??continuity) of neighbors and petty petty crime. Mail lock box broken. Plants stolen from porch							
026 Opposed	Loud excessive noise, noncompliance to city rules. Hotline is helpful. Enforcement is not helpful-very lenient.	As city leaders you all have the ability to do that (restrict) not me as a resident	Cans are full on street & on windy days trash will be present all over my yard. Excessive loud noise, music even after hours. Not regulated appropriately, city & home being completely	Yes. Noise excessive noise and loud music past 10 p.m. well into 3 a.m. As a registered nurse, sleep is vital		Yes. Through the phone app GO REQUEST	They did respond about an illegal short term rental being reported but	Yes. Noise, excessive loud music past 10 p.m.		They (CCPD) were notified the people about loud noise & music but when they left they "can't control music being loud past 10 p.m. If they don't hear it from their street it's fine but yet it's in their backyard and blasting into my home.

			taken over simply for profit not as much protection/consideration for actual residents that live her 365 days/year				nothing has been done			
027 Opposed	My husband & I do not want to live near a mini hotel business. We want to live in a neighborhood with people we know and whom we can trust, especially for children. It is a HUGE quality of life issue	Limit STVRs to 30 days minimum & impose full fines	Fear of strangers coming in and out of homes especially for children, seniors and singles. Increased crime. People coming and going disrupting the peace of the neighborhood. DIMINISHED QUALITY OF LIFE!	Yes. All the reasons checked in #5 and housing for our families		Yes. All the issues checked in question #5(trash, parking, noise too many on my street, loss of neighbors/friends. In additional CE was not able to resolve internet advertising issues				A for profit business should not be allowed in R-1 and R-2 zone. This is where we LIVE and we do not want strangers, disruptions and cars coming through your neighborhoods. We need neighbors for <u>our quality of life.</u>
028 Opposed	Excessive amount of automobiles parking at STVR, noise (loud) and trash on street					No. I didn't know who to call?				
029 Opposed	I prefer people who are commitment (???committed) to this community		Fireworks even outside of July 4 th celebrations				Yes. Not sure if it was an STVR but fireworks seared my pet on a walk			
030 Opposed	I live next door to one (Noise)(Parking)			Yes. Noise, parking		Yes. Parking				
031 Opposed	It is a nuisance, disturbance and causes sleepless nights			Yes. Noise disturbance and unable to sleep		Yes. Many times. We even go to Cathedral City Hall to complain about the disturbance and loud noise specially during the night.				

032 Opposed	STVRs do not build communities. I cannot know my neighbor because they are never the same		Constant traffic-the STVR is in <u>constant</u> use-one set arrives as another set leaves	Yes. Parking 9-12 cars on weekends.	Was told there was nothing they could do					
033 In favor	They keep their property in good repair and respond quickly to issues		Too much pot smoke, too much cigarette smoke. Spa or pool pump noise after 10 p.m. and before 7 a.m.	Yes. Too much pot & cigarette smoke & pool or spa noise after 10 p.m. and before 7 a.m.		Yes. Pool or spa noise after 10 p.m.. and before 7 a.m.	I've found CE very unfair. This makes me want to move out of Cathedral City. It is not a family friendly city	Yes. Too much pot smoke and pool or spa noise after 10 p.m. and before 7 a.m.		If there are families with young children next door to a STVR. The owners should limit POT smoking and cigarette smoking-no good or asthmatic children.
035 In favor	No issues									
036 In favor	The properties seem to be more well kept and it brings revenue to the city	Not opposed but restrict the # of STVRs owned by one individual or company		Yes. No problems						
037 In favor	We often use STVRs ourselves									
038 In favor	Brings more tourist		Love to see out of towners							
039 Not sure	I'm opposed to STVRs when there are 20 on one street and when they're not monitored.			Yes. The problems have not been everyday occurrences						
040 Neutral	Have not had any bad experiences with them.			Yes. I haven't needed to						
041 Neutral	The STVR near me. People staying there have been quiet, respectful	Restrict # of STVRs no more than 3 STVRs per street	Parking in front of mailbox. Mailman had to get out to place mail in my mailbox	Yes. I haven't needed to call						

042 Not sure	Moved in 5/19									
043 Neutral	I believe in limiting STVR but have no problem with current STVR usage	Should not be company owned must be owned by individual Only 1 per individual allowed		Yes. Have not had problems						
044 Not sure	Only problem is in my home parking/usually 5 cars	Restrict to how many people at a time								
045 Neutral	STR 2 doors down-no problem									
046 Not sure	No experience with STVRs									
047 Neutral	Limit number of people in the STVR. I have seen 10-20 people at one house									
048 Neutral	I have had no problems with the renters				Yes. I have had no problems					
049 Not sure	<no additional comments>									
050 Not sure	The only possible issue is noise, disturbance of peace. Partying									
051 Neutral	If they are not causing trouble it is not my business									
052 Not sure	It really has not affected or changed my surroundings in one way or another	No more than 2 on one street. Hold companies and owners accountable for excessive noise & vandalism in the neighborhood as result of vacation rental	In fact, actual residents around my home are noisier than guests at the vacation rental across from me	The owners of the rental are super professional						
053 Not sure	Not noticed any problem. Very quiet neighborhood			Yes. No problem for us						Limit number of vehicles at STVR. Parking on street should only be in

										front of STVR not other houses on the street.
054 Neutral	So far we have not had trouble at our home									
055 Not Sure	I'm OK with them as long as there is enforcement and they don't cause problems		Yes. Parking		Yes. Parking & Trash					
056 Opposed	Renters are very loud!									
057 Opposed	Don't enjoy different strangers partying, shooting, police. Owner occupied is better		Shooting, drinking, parties							
058 Opposed	They are commercial businesses that do not belong in a residential neighborhood	Prohibit them in R-1& R-2/ Do not issue any new permits for STVRs other than as marked above (HOAs). Give owners of existing STVRs in prohibited areas a # of years to get rid of them		Yes. Noise. Too many guests		Yes. Home operating with a permit. Noise. Too many people.	CE needs to work on behalf of the residents and stop giving excuses for the STVR owners. Stop issuing warnings-cite and fine them if they are violating the STVR ordinance. There needs to be a change of mindset. ENFORCE THE CODE	Yes. Noise. The police have more important issues to deal with than STVR noise. They were dispatched over an hour and a half after the complaint was made. The then the noise had stopped. (3:30 a.m.)		
059 In Favor	Brings in revenue for the city. They can't cause any problems		Yes. No problems							
060 Opposed	There is one 2 houses from me. Constant noise, multiple cars, all night parties		Anxiety due to lack of sleep from being awakened with noise i.e., music, fighting, screaming	Yes. All of the above				Yes. Noise Gunshots		

061 Opposed	We are bordered by 2 STVRs. STVR renters do not show respect for neighbors as full time owners do. Excessive noise/trash/language/safety/privacy	Prohibit inR-1 & R-2. Allow 6 month lease or longer only-no short term. Provide CE patrols of STVRs on Friday and Saturday nights-or police patrols	Cars speeding up & down our street-cars parked on sidewalks not allowing pedestrian walkways/STVR renters looking over fence into our yard. No privacy	Yes. Loud music/fireworks (aerial displays) Called CCPD. Loud music late into the night. Overgrown trees in our yard				Yes. Aerial firework displays in our neighborhood. We could not measure if there was a response.		Negative impact on property values
062 Opposed	Inappropriate commercial ventures in residential zones		Impact on schools, volunteers for community, youth coaches, churches	Yes. I attempted to call Hotline but when I realized it was just a message taking line I hung up and called the police		No. I chose to send emails to the CE department	Lack of update/follow up by CE to my complaints	Yes. Excessive noise late into night & wee hours of the morning	Response time was slow but understand there could have been higher priority issues that needed attention	Negatively impacts resident's quality of life. Unknown persons in the neighborhood and I don't want to live in a commercial zone
063 Opposed	The people renting the home are noisy and park in front of our driveway	Only allow one per street. Prefer this: prohibit in R-1 & R-2 except for HOAs and CCRs that allow them			Did not know about the hotline	Did not call			Did not call them	

<p>064 Opposed</p>	<p>Noise, not managed</p>	<p>The one behind my house is commercial business. How do commercial business get permission to run in residential? The owners live out of state</p>	<p>Your(sic) allowing people that don't live in this area into our neighborhood. Many have no respect for neighbors! Why should they? They don't live here!</p>	<p>Yes. Called several times for late loud parties. Called police when told I have to wait until the next day</p>		<p>Yes. Loud parties, large crowds, dogs barking</p>	<p>The problem continues</p>	<p>Yes. Prompt response not given & no degree as to why I am calling. It's after 10 p.m. excessive noise. They are on it</p>		<p>Used to be quiet family neighborhood. People that live next to these homes should not manage them. <additional page> most people that rent houses are here for parties. Sometimes large crowds. Why no \$300/night nice house & Pool, don't need to clean up. It's a great deal. I know the house behind me is commercially managed. Owners live out of state. This is a loophole in our local zoning. It's advertised as the splash house. This was a nice quiet family neighborhood. Just like a hotel there should be someone inhouse or close by to manage, Hotels restrict outdoor parties after hours</p>
<p>065 Neutral</p>	<p>If people are quiet, we really don't mind. Too many cars & constant loud music from the rental behind our house.</p>			<p>Yes. Noise, constant loud music</p>						
<p>066 Opposed</p>	<p>STVRs are loud, nosy & rude. Block my driveway and park in front of mailbox</p>			<p>Yes. Loud music playing until 2 a.m. Renters jumping over into my backyard. Having live bands and DJs playing extremely loud music. Have around 80 people per rental</p>	<p>Only complaint- why do we need to wait 45 minutes before police department arrive?</p>	<p>Yes. Loud music & park parked in front of my driveway</p>				

067 Opposed	Don't like the cameras aimed at my backyard. Also, will bring home values down		Bright illegal lighting. Like a huge spotlight on my backyard. Cameras that can see into my back windows.				I have contacted CE in past, for a drug house. Never heard a thing.			
068 Opposed	Noise, loitering, parking issues, party (sic)atmsphere. No respect for neighbors	Both or all (limit # of times a STVR may be rented in a year. Prohibit R-1 & R-2	Sleep enjoyment of my own home. Having to close windows and door for noise issues	Noise, music, trespassing, over occupancy issues (sic)	Not rapid. Delayed having to call 2 times for police to be sent.	No. Unaware of CE to useage (sic)of STVR		Yes. Noise, music trespassing		Stiffer penalties for problem renter/STVR houses. 3 x strike you're out.
069 Opposed	It to noise	Limit max 3 or 4 times. Long term rentals are better		No. Didn't know				No. No yet but I will		
070 Opposed	Rentors(sic) are noisy-on July4 they were setting off fireworks in the street. They blast music	# restrict lottery. Restrict new sales of newly built homes to owner occupied only. 3 newly built homes were bought by one person for STVR purposes here in Cathedral City								
071 Opposed	Very loud, disrupt the neighborhood, nonstop music and parties bring down home values	Prohibit them in all neighborhoods	It is behind us and the noise is nonstop. We have considered moving to another city that doesn't allow STVR	Yes. Noise, noise and more noise				No. I believe the police have more important things to do than monitor the STVRs		They are ruining our neighborhood. If they continue to increase or go unchecked, we will move from our home of 15 years.

072 In favor	No problem									
073 In favor	I believe any homeowner should be able to rent a room as in home sharing or Air B&B etc. as long as they are permitted & follow the law and rules.									
074 In favor	House prices and bring business.			Yes. No problems						
076 Opposed	The neighborhoods have become hotel central and party central. Hotels have restrictions STVR <u>DO NOT</u>		Party control. Public intoxication, loud music, intoxicated individuals jumping off the roof into pool and no consideration for residents	Yes. All of the reasons listed above (previous question)	Owner called me to discuss issue. Not handled confidentially	Reason listed on question #5				Working with other cities that have implemented strict regulations & guidelines to remedy this huge problem in our neighborhoods, such as fines etc.
077 Opposed	Too much noise	One per block				Yes. Noise after 9 p <pm> all day on weekends.		Yes. Noise		
078 In Favor	Boost property value. Properties are usually well maintained				Yes. One time called. STVR had overflowing trash cans which had fallen over and had trash had (sic)blown all over the street					
079 Opposed	Have several on Risueno Road and can't park in front of my home on weekends									

080 Not sure	As long as they follow city ordinances and statutes.	The renter needs to follow strict policies on noise, time constraints, etc. If they break them the company is on probation	Noise-excessive	Yes.				Yes. Excessive noise		
081 Opposed	I've had people parking in front of my house, fighting & drinking cigarettes in yard									
082 Not sure	In favor if owners are local & can manage the property including trash pickup and Noise (curfew of 10 p.m.) Some parties at rentals go on until 4 a.m.		We have 4 near us-next door, across the street, a few houses down street & one caddy corner to backyard. Two have parties every weekend							
083 Not sure	Not a fan of strangers always in the neighborhood. Parking is a problem					No. I figured nothing would be done				
084 In favor	Our economy relies on snowbirds									
085 Opposed	Have one directly behind my house. Sometimes music ok. Other times my walls are shaking my walls a & can't even hear.				Yes. Always noise					
086 Opposed				Damaging mailbox/water overflow from inside house flooding onto my property						
086 Not Sure	In favor if they weren't too noisy but opposed when they are too noisy	Control the noise they make in time and intensity		Yes. Noise too late and too loud				Yes. Loud music loud singing, producing much noise after midnight.		When police come and the(sic) lower the noise for a bit but when police leave they get back to the loud nose. Sometimes until 5 in the morning

Cove

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
100 Not sure	Fundamentally I'm against STVRs. The one on my street took the worst looking house on any street and fixed it up well.	Restrict by issuing permits		Noise is limited. Feel city won't care.						I see very little benefit for STVRs. A good money maker for property owner but negatively impacts the neighborhood
101 Opposed	3 within our area frequent noise even 4/5 houses away. Understand ¾ more applicants within 500'. Frequently exceed noise and # of persons. Very intrusive	Stop permitting- within 500 ft. Void those with 3 complaints. \$100 fine for each complaint. \$1,000 fine-code response to check noise decibels. Stop issuing new permits	Police respond to noise code does not record noise. Violations-slap on hands w/o penalty. Does not correct the problems.	Yes. Called police 4/5 times-only a short term corrections	No contact from responding officer	Yes. Called police 2/3 times	Called police. No violation/penalty for repeat offenders	Yes. Noise at night. Still excessive noise during the day		No follow up after complaints. Short term stopping noise. No violation for repeat offenders.
102 In favor	STVRs help people pay their bills in a tough economy		On rare occasions, short term renters are quite loud							
103 In favor	I(sic) benefits the local economy			Yes. I have not had problems in 6 years.						I love it, no one rents a dump for vacation. STVRs are kept well
104 Opposed	Neighborhood not a hotel	One STVR per 20 houses. Allow but control								
105 Opposed	Noise-institutional owners		Calls get no response. Many calls about 68386 Treasure Trail by many neighbors on		No response (from Hotline)					

			several occurrences. Finally talked to owner, she said she never received any complaints.							
106 In between opposed and not sure	We have one next door. Advertises sleeps 8. In our opinion 8 adults+party. Limit adults to 6 at most	(restrict # of STVRs allowed on one street) Unsure. Limit number of days per year or month allowed to rent	Home value impact, who will buy a house knowing an AirB&B is next door? Strangers every day, lack of community			Yes. Not STVR, abandoned house.				Thanks for doing this.
107 In favor	Nice to have a place for family & friends to stay at. Good investment opportunities for neighborhood owners. Money for city.	Limit the amount to 1-2 owner than inforce(sic) the rules you already have. Use more of the \$ city makes on occ tax on (sic)inforcement								
108 In favor	If the business is registered paying TOT and well managed ten there shouldn't be a problem			Yes. I have had no need to call						
109 In favor	Increase property value & tax revenue									
110 In favor	Not only is it a service but also an income opportunity.			Yes. Noise was never bad or late						
111 In favor	Passive means for elderly people to make some extra money, meet new people and be interactive			Yes. No complaints						
112 In favor	Helps the economy of the neighborhood.			Yes. No problems						

113 In favor	Source of tax revenue for city & residents									
114 In favor	Property improvement, city improvement from 11% tax	Stay out of it unless there are specific issues/complaints								
115 In favor	In favor within limits as to #days per mo and per yr. OK but with limits as to #days per month & per year. Also, renter should post a fee for compliance with use restrictions as renters	Rotate which week each owner could rent. Have renter provide a fee to ensure compliance with city's rules & regulations		Yes. No complaint issues to date.						
116 In favor	I might make my home into one		Not (sic) fare		Did not	Did not				
117 In favor	They enhance property values and produce tax revenue for the city.			Yes. No problems						
118 In favor	The homes that have been turned into STVR were generally rundown and are not fixed up	Adult only rentals	If children are at the rental, they can be heard in the pool for hours a day-seldom do children stay due to the small size of the homes rented in my area (near Terrace)							
119 In favor	They bring tourists to the area (local) which do business at local CC stores bars, restaurants	I am in favor of only homeowners doing STVRs, not big investors or large companies								
120 In favor	We live in an area where tourism is our primary industry and therefore that industry needs to be supported and need to grow									

121 In favor	People have right to use their property as they see fit to do so STVRS can allow people to use parts of their property to generate income while they live in other parts.			Yes. No reason to						I see no problem with the way things are now. Codes regulations and laws now exist to manage STVR issue. Enforce them! Allow homeowners freedom to use their property as they may choose.
122 In favor	I think they're good for the city, economically & socially-so CC remains a city of the future & they bring new people to the cove	Better enforcement is the answer!		Yes. I've encountered no problems.						My neighbors have STVRs but they are very particular whom they rent to and they've given us their #s in case of an issue
123 In favor	Across the street pretty steady STVR no complaint, but am not opposed to enforcement			Yes. Haven't had a problem						
124 In favor	I've owned and lived in my home for over 7 years!!! One next-door & one directly across the street-no problems enjoy the visitors			Yes. Never a problem !!		No problem in 7 years				No problems!! The more visitors the more business for local trade!!
125 In favor	Help pay for neighbor's future retirement home									
126 In favor	Increase property values									
127 In favor	Friends/neighbors provide service to tourists & make money									
128 In favor	Brings added income to both resident and the city (TOT). Tourist dollars to local businesses added exposure for cat city			Yes. There have not been any issues						
129 In favor	Increase property values			Yes. Never had an issue with STVR						
130 Opposed	Late night noise waking us up on many occasions from several houses. Call to hotline prove useless	No more than 10% on any square block. Current enforcement is useless. Many calls to Hotline with no resolution. I question the public stats on		Yes. Useless. Many calls for one house on Treasure Trail from multiple neighbors. When I finally talked to owner, she said she never got		Yes. Noise at night				

		noise complaints since the Hotline does nothing		any complaints from the city						
131 Opposed	Loud music at all hours. Privacy. visitor look over fence. Have seen drones. Traffic drivers over speed limits!!!			Yes. Waited for someone else to call						
132 Opposed	Noise-loud music-people screaming, yelling, etc.	Ever heard of keeping records?! Revoke all permits (licenses) and don't issue any more	Cannot have guests over for eating outdoors-cannot sit outside and have a conversation	Yes. Noise that crosses property lines, screaming kids, loud boomboxes, people arguing, etc.	Operator usually sounded drunk, uncaring, etc.	Yes. Noise from screaming kids, yelling adults, loud music	All I've ever received is lip service-saying all kinds of promises then not following through	Yes. Noise not handled by the Hotline people		Two houses on Earl Rd. Nextdoor to each other. Homeowners pay taxes to the city and nothing concrete seems to be being done to correct this problem. Been 3 years now
133 Opposed	I do not feel safe in my own home having different people staying next door	Do not allow them. This is supposed to be a residential neighborhood not zoned for business. Please leave it as such	They have no care of their surroundings							
134 Opposed	I believe the STVRs make it difficult to sell your home if/when you need/want to	Allow only if vetted by neighbor			Did not call- did not have phone #					
135 Opposed	Already two STVRs on my street	Residential keep to a minimum of 2 STVRs per street								
136 Neutral	Strict monitoring & rules: ie:# of people allowed . Responsible owners choosing wisely		Changes w/different STVR client. Sometimes loud music, many children (none in my neighborhood) people jumping off roof into pool							The cove is a very quiet neighborhood. We are a mix of older residents. Any homes that bring noise to our neighborhood is distracting and invasive For example: I have a hot tub which I love to use in the winter. There is a STVR behind my house. At times the music or loud game playing prevents me from enjoying the peaceful soak in my hot tub. Before it was a STVR, that was not an issue. You never know what you will get on any given weekend/week. I don't know

										that these short times are doing anything wrong except they are on vacation having a blast & we live here always. Please take this into consideration. Thank you
137 Opposed	Will lose our communities. No neighbors. Too many cars on street. Too much noise	No STVR within 300 feet or more of any other STVR		Ys. Have not had reason to call						
138 Opposed	Neighborhood should remain residential and quiet									
139 Opposed	Impacts quality of life in neighborhood. Some have been very loud	No STVRs in residential neighborhoods								
140 Opposed			One guested pointed a laser beam into my backyard. Really!!!	Yes. Noise		Yes. Noise				
141 Opposed	Too much noise. Music-loud voices		We've found food wrappers & soda or beer cans in our yard. Also cig-butts. They park in front of our mailbox	Yes. They don't answer on weekends. Noise was our complaint						
142 Opposed	TVs(STVRs??) often young adults w/kids make noise late in pool. Can't sleep						No officers available to handle problem			
143 Opposed	Th unpredictability with regards to temporary renters									
144 Opposed	Does not fit in with a quiet neighborhood									
145 Opposed	Not the purpose of single family residencies. Drives up housing price when all people want is to rent them out		5 cars in the driveway 2 more on the street. Only one but that is all it takes							
146 Opposed	Too many in my neighborhood	Tax the hell out of them. Make it so expensive it's difficult to rent.	Noise is a big issue	Yes. Noise. Too many cars on street		No I didn't know to call Code. I always called Hotline		No. I only call the Hotline. Police are for emergencies		
147 Opposed	Generally, renters have no regard for full time residents	Restrict. City ordinance								

148 Opposed	VR @ 4 years next door to my home. Excess noise all the time							Yes. Police arrived had them turn down the music...It Worked!		One neighborhood can only handle so many
149 Opposed	Lots of noise-loud radios. Still up and shouting at 3 a.m.	Up to lawmakers	Loss of privacy					Yes. Noise & party past midnight		The house noise echoes and invades my yard and house.
150 Opposed	Noise! Numerous areas			Party starting at 1:30 a.m. Called police along with several other neighbors			See #6		See #6	
151 Opposed	Three within sight. Sometimes noisy or park in front of my garage (on my driveway). Trash containers sit out for days. Not good neighbors	(limit # of times rented within one year) That would not stand up in court		Yes. My neighbors call constantly						
152 Opposed	Noise, strangers in neighborhood									
153 In favor	My family discovered the area by being vacation renters. Also, we have previously rented our home out for vacationers to use. Never a problem and always good experience									
154 Opposed	Loud music increase traffic and potential vandalism	We live in a cul-de-sac. One only in this area	Strange people parking/driving in the area	Yes. Call Cat City PD. Not sure if the house in our neighborhood is a STVR		Yes. Again, not sure if it's a STVR. Did report the offending house. CE said they would visit the house	Not sure what the outcome was	Yes. Bankd playing, loud music people sitting on curb eating, leaving trash. Car parked for only 2 minutes		2 nd call-CCPD came-didn't know on the door, called again and they responded.
155 In favor	Adds vibrancy & activity to the city. Economic boon to the city overall		In four years that I have been aware of STVRs in the neighborhood noise	Yes. When there is an issue I took the opportunity to				Yes. After the fact I called to see what I		Overall, STVRs are good for the health & growth of our city.

			has been an issue only once. This is not significant-not really an issue	figure out who to call.				should do in future		
156 In favor	Proxies(sic) jobs, economic growth, and higher home values	Restrict (c) this is the city's job			Never knew if an officer showed up. Still was noisy after call					
157 In favor	Meet great people & supplements my retirement income			Yes. No Complaints		Yes. Non licensed STVR				
158 In favor	No vacant houses, additional revenues for local businesses	One per owner/company keeps the playing field fair		Yes. Have had no issues						
159 Opposed	Neighborhoods are for neighbors not vacationers. That's why we have hotels		Family has moved away because of rentals. Cannot sleep with windows open because of noise levels. We understand high levels of noise every once in a while but noise levels are high almost every weekend		My neighbor bullies me after I have called	Yes. Noise	They (CE) only respond during weekdays and rentals have the highest traffic/noise level during the weekend			
160 Not sure	If noise is not an issue, I've no problem with STVRS									
161 Neutral	If the tenants are quiet and don't overcrowd, I have no issue, not always the case		(c)(d) before hotline	Yes. Had nothing to report						
162 Not sure	STVR across the street from our house. We have no problem with it		Neighbors next door to STVR are selling their house due to intolerable noise	Yes. We don't hear the ruckus						
163 Neutral	Have not been effected (sic) so far, would prefer seasonal rentals	Would prefer seasonal rentals only in the cove		Yes. No complaints so far						
164 Not sure	Have no personal interaction									

165 Neutral	We have two on my street right across from my house. So far it's been quiet-several vehicles but not annoying									
166 Not sure	Only 1 bad property-noise(??others they??)			Yes. My neighbor called on a couple of occasions						
167 Neutral	Good sometimes. Hate parties!!!	Restrict one per street								Would like info when there is a renter-timeline, etc.
168 Not sure	Have one next door but never a problem			<unable to read>						
169 Not sure	I have no(sic) had any problems with the STVRs in my neighborhood									
170 In favor	Homes are kept in great condition			Yes. No problems to me						
171 In favor/neutral-both	Some are good. Some are loud	If I wanted to do it I want the right. Let the nosayers(sic) move to a country club	Noise-10% of the time-not bad	Yes. Yet we know how to call owner if problem.		No. The STVR are nice homes-nice yards	I've called for trash houses owner occupied-week-trash cans-cars in yard, etc.			I've called for other then (sic) STVR. Everything is a civil matter unless I were a woman. Men can F off & die.
172 Opposed	I live by two ABB properties. I di not buy a home to live next to a motel. My house is not zoned Motel.	Restrict so they don't overlap. Create a circle zone around each STVR coving across street & behind streets As a taxpaying homeowner and resident of Cathedral City my home value, safety, peace of mind and enjoyment of my own home shall not be destroyed (sic) by investors running hotels in my neighborhood	Large parties all day loud music, screaming. most guest don't leave the home during their stays and spend money in town. The constant changing guest is disruptive compared to full time tenants	Yes. Loud parties, guests yelling at me for mowing my yard. They use loud sex acts, vular(sic) language. Several ABB gues from different homes all go to one house to party, noise lots of Noise!!	Number changed. Hard to find new number. My info was giving(sic) to ABB owner. I was called by owners shortly after complaint	Same as #6	Hard to reach CE. Slow response or none. No follow up.	Yes. Many times. Same as #6		Spending my tax dollars to manage STVRs issues is a waste of tax funds. Make STVRs owners pay for enforcement cost! I cannot enjoy my own yard due to obnoxious issues relate to STVRs. Do I have to move to escape the nightmares of STVRs? Please make this nightmare end. No STVRs in our amazing city. Thanks.

173 Opposed	Noise, traffic, loss of a neighborhood community,, business in area zoned as residential	The cove is not zoned for business. Business should not operate in a family neighborhood	(answer to problems)Service of police, fire. Etc. Code Enforcement	Yes. Noise 2 a.m.3 a.m. 5 a.m.. Parking in front of home, Thurs no delivery as person parked in front of mailbox	I was told if I called too many times I would get fined	Yes. To get the hous(sic) inspected & permitted never me and pool		Yes. Just tonight 1 ½ block away, house was vibrating in my house speed off traffic up & down street while on alcohol???		Note. There are businesses a you permit them as a business. This is a misnomer. During the 4t of July we had illegal firework going over home by people renting one of these places. Took police 1 hr to respond
174 Opposed	STVRs create noise, congestion and put the burden on neighbors to monitor & report problems while STVR owners and managers remain oblivious	Limit # in city and only allow new rentals when one drops off the list	Property costs: absentee investors pay more but that drives up costs for future buyers and reduces # of long term residents			Yes. Renters parked mobile home on street and people were sleeping in it	I had to call but the owner should have prevented the problem	Yes. Noise		Noise is a problem with more than half of them.
175 In favor	Long term renters can be just as annoying but for longer periods of time			Yes. No reason to call						Penalize the renters who cause problems not all renters who don't cause problems
176 Opposed	Noise, party & traffic		Traffic, speeding	Yes. Called it. Never gets answered. Have to call police!				Yes. Noise & partying til 4 a.m.		
177 In favor	With renters compliance to rules it does not work			But a call to police and no more noise. Many times by yelling over the fence noise stops	Yes. Noise-as listed above		No. in prior yr called		No. in prior year	A signed list of rules provide by City which renters would sign given to them by owners
178 Opposed	Noise, traffic parking constant turnover, "new neighbors", ??? neighborhood feel, drugs	Adopt a policy in line with PS or RM: one month minimum	Never know who or what is next door							

179 Opposed	There are 2 STVR home that abut the back of my property. Holiday weekends are loud and disruptive		The owner of the STVR behind me put large signage on my back wall w/o permission. It says "Whiskey Cloud"	Yes. No one answered on a Saturday night				Yes. Renters on Bel Air & Patricia Ln were shooting large fireworks over my house on both July 3&4, 2019		<this resident attached a photo of the sign Whiskey Cove>. This sign in on my back wall. Sorry for the quality of the image. But the STVR owner put this on my wall (and on my property) without permission, for her renters to look at. She has damaged my wall by putting this large commercial signage up. Did she get a permit for the sign?
180 Opposed	Too LOUD. Loud voices, loud music. No regard for neighbors. People seem to think the neighborhood is a resort	People buy in a quiet neighborhood for a reason- <u>Quiet</u> not to live next to a HOTEL	No respect for neighbors. They're here to have <u>fun</u>	Extremely loud music & yelling. Boisterous behavior-too too						
181 Opposed	Last renter had 8 to 9 cars parked at the home			Yes. Didn't want the owner to get upset						
182 Opposed	Inappropriate use of residential neighborhood violates zoning plan. Noise and disruption. Absentee owners. Reduce housing supply, competes with resorts		Owner moved away, not here to. To take care of problems (e.g. his tree knocking down fence)							
183 Opposed	R1 is for single family residents-not mini motels or investment properties	No adjacent STRs, 500 foot distance between. This issue should be voted on by the residents <u>NOT</u> council members (with real estate license) that profit from STRs	13 young adults in a 3 bedroom for a weekend	Yes. It was no longer in service	It was no longer in service	No. My call was 4/22/2018				

184 Opposed	Way too many people in 1 house & day time guests are allowed on top of it. That's ridiculous! Who actually controls the number of people who are actually staying in a house? I guess the answer is nobody. Whole neighborhoods are quickly being transformed into hotel areas, increase of traffic, trash, noise & crime. Loss of neighborhood	People who buy houses with the sole purpose to rent them out at STVRs do NOT care about the neighborhood and neither do the renters. They care about their profit and so does the city.		Loud noise, sometimes music but mostly large crowds being super loud many times in the middle of the night and daytime. I've been woken up several times late at night. Sometimes as late as 2 or 3 p.m.	The only take note of your complaint they do not handle it. They are always friendly and nice but the outcome is nothing.	Yes. It was a call back requested from the Hotline. The office was friendly and nice but no solution to the problem. The problem was loud noise at night and day which is still an ongoing problem	Once again, nice office but no solution to the problem. It was just a waste of time. The bigger the house the bigger is the TOT for the city. I'd be nice if they cared a bit more for the residents	Yes. Large crowds partying outside very loud sometimes in the middle of the night			The answer from a very bored dispatcher normally is : I send somebody if I have someone available.
185 Opposed	I'm only in favor of renters if property owner is on site.	Casita and auxiliary units if owner is on site	Disregard for neighborhood livability	Yes. Noise @ <had address listed>		Yes. Noise at <had address listed>					
186 Opposed	Takes away the neighborhood feel and more commercial		The guest those tried to get into my house not realizing its not their STVR	Yes. It was discontinued							
187 Opposed	Rising housing costs for year-round residents. Lack of long term renters less of a "neighborhood feel."	Probably one per block? Unsure		Yes. We have the contact info for Prop owner and call him directly							
188 Opposed	When people come here to rent a STVR they sit by the pools-yell, drink and play loud music. They don't go to the beach or skiing-its all a party at the house.	I have about 3-5 around me-too many. Min. of one month rental									
189 Opposed	Preserve the character and culture of neighborhood			Yes. Didn't want to burden police/code enforcement							

190 Opposed	Voter mandated zoning laws for a reason. They should not be abridged. There is no "peaceful and quiet enjoyment" when living next to a STVR		Trespass by renters onto my property. Police response on multiple occasions. Drone at my front window, porch, front yard. Trespass by photographer on my front driveway. Intoxicated male renter on my porch, late PM, threatened me.		STVR owner apparently disclosed to renters that I'd lodged complaint, intoxicated renter trespassed beat on my front door, threatened me.					
191 Opposed	It's a business for profit in residential area. Ruins fabric of community, noise	Maybe allow only home sharing		Yes. Noise						
192 Opposed	Noise. I have 2 STVRs adjacent to property. Calls to complaint line not addressed	No more than 1 within 500 feet of property line. Best option...prohibit in R-1 & R-2...		Yes. Noise. Called to report but no response		Yes. Noise/parties-frequent @ XXXXXTerrace. Often @ XXX Terrace Rd. <2 different addresses				Ban in residential areas.
193 Opposed	Renters came disruptive & disrespectful or they have no interest in the well being of those who live in the neighborhood full time.		Renters drive through the neighborhood at alarming high speed & blast music disturbing everyone & disrupting overall tranquility							
194 In Favor	A homeowner has the right to rent of if he/she chooses			Yes. No need		No. Almost had to for loud music of <u>permanent</u> neighbor.				

195 In favor	Most STVRs are not noisy and we need the business that the guests bring	If an STVR has a complaint that's 1 strike. If there are several complaints that particular STVR should not be allowed to operate							The police are busy with important matters. If we have a complaint we go to the owner of the STVR		
196 In favor	Good for economy			Yes. No problem. Need a hotline for barking dogs							
197 In favor	My property value has increased. Helps the city with income	Police noise problems if they occur		Yes. No issues for us							
198 In favor	Good for economy, more options for tourists, helps owner affluence			Yes. Noise after hours							
199 In favor	I don't live next door to one. BLESSED										
200 In favor	There are two on my block One is owner occupied, the other is not. No prob.										
201 In favor	They're well maintained/improved and raise value. Also like having non-vacant houses around. Also brings revenue to the city that once had to layoff employees not that long ago			Yes. Have not needed							
202 In favor	The property is usually kept in good shape	(restrict) 2 or 3. Do not want to lose neighborhood feel		Yes. Did not have complaint							

203 In Favor	It brings in needed tax dollars and supports local businesses			Yes. I have not needed to.						Most hosts seem responsible. Revoke licenses of problem houses. Better enforcement & identification of houses who advertise on AirB&B but don't have a license.
204 In favor	We live near a few and never had issues. Homes in the neighborhood are getting fixed up				Yes. Once for loud music and owner took care of the problem immediately					
205 Not Sure	It's ok if managed correctly with limited per each street. Responsive homeowners a MUST			One time it happened (parking & too many on my street)						
206 Not sure	As long as the right people rent (not disruptive	(restrict) no more than 1 or 2 per neighborhood		Yes. I have had no problems						
207 Not Sure	Not opposed if owners are on (sic)sight	No. of cars/noise restrictions	Only in homes rented without owners present	Yes. I was told nothing was done						
208 Not sure	Because I am a renter and live next door	We are a 10 house cul de sac w/narrow streets	Knock this owner (where I lived) old fence down all the time. My owner should fix his fence not STVR							
209 Not sure	No issues with any				Yes. No issues					
210 Opposed/neutral	I think people should have a right to use their property within reason	Make 30 day rental a requirement		Yes. Not really bothered enough and problem solved when we told the renter						

211 Not sure	We are not in favor or opposed however we do not want many STVRS in our neighborhood but limited		Property mgmt. overseen by neighbor we contact them with problems and they resolve them		N/A never called		Never called		Never called	
-------------------------------	---	--	--	--	-------------------------	--	---------------------	--	---------------------	--

Rio Vista

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
300 Opposed	I am currently by 3 units. It takes away privacy all together. They don't care about me.	Make the owner that they should be responsible for their actions when in the house	Music to(sic) loud and played all night, throwing trash in my property, smoking dope in the street.	Yes. All listed above			It seems like the city officials didn't want to be bothered. Very protective of the situation			They need to realize that we have feelings also
301 Opposed	You never know what kind of people will move in	Don't allow them at all	People using drugs							
302 In favor	Brings new people to town & supports local businesses. My friend cleans home for STVR				Yes. No Problems					
303 Not sure					Never called	Never called				
304 Opposed	Loud music, loud voices talking, screaming and I go to bed at 8 p.m.									
305 In favor	Increases tourism and make it possible to travel to families that cannot afford hotels			Yes. We haven't encounter problems						

307 In favor	Local rentals create competition in the industry. Competition breed better pricing and services			Yes. No issues						
308 Not sure	One on the next st. has been very good			Yes. No complaint						
309 Opposed	Disruption in neighborhood				Yes. Noise & to see if they had permits	Asked if they had permits-told me to contact another department				Parking on sidewalks-several cars in driveway & street
310 Opposed	Short term renters have no consideration for neighbors. They are always extremely loud			Yes. Excessive noise-loud music. No consideration for neighbors						
311 Opposed	If I wanted to buy property next to a party model, I would have bought in Palm Springs	Resist all STVRs. Get rid of them. This is why we have R-1 property	The main reason people rent them is to party. Do not respect neighborhood	Yes. Noise-also call police. It is clear that out of town buyers use STVRs with no concern for Cathedral City	I shouldn't have to call anyone	Yes. Noise, trash cans left on curb Motels/hotels are for short term rentals-not R-1 property	I should not have to be a police person in a residential neighborhood	Yes. Keep the short term rentals and CC will be another DHS soon		Again, I should not have to call regarding any party. This is a residential area.
312 In favor	The city has no right to interfere with someone's rental business	I am not opposed		Yes. It is not an issue						
313 In favor	Brings diversity	I am not opposed. Please include this in your survey. We have had no problems with rentals in my area		Yes. No problems						Our neighborhood has had no problems that we are aware of
314 In favor	Brings business to area. Need better code enforcement			Yes. No reason to call						

315 In favor	I've had no problems with the renters. It's a good thing for the city tax \$			Yes. I didn't need too(sic)						
316 Opposed	They have loud parties and create more traffic			Have young children and I worry of different stranger every week	Yes. I didn't want problems with the new owners					I would be worried my complaint would not be confidential and would not contact police dept.
317 Neutral	I've not had any experience w/STVR so I don't have an opinion									
318 Neutral	DON'T CARE. I have other fish to fry. Don't care either way									
319 Not sure	<no comments>									
320 Neutral	Have a neighbor vacation rental. Never a problem									
321 Not sure			Not always (noise) but occasionally	Yes. I haven't had a problem with it						
322 Not sure	There have not been any rentals nearby									

323 Opposed	Noise level, parking issues (in front of my home stopped USPS from delivering mail.							Nose after 10 p.m. weeknights (I contacted prop manager) but was immediately after someone called the police. I was glad they did		
324 Opposed	Too noisy. Noise going on all night		Loud screaming & yelling all night long	Yes. Loud music and yelling		Yes. Loud music, etc.				
325 Opposed	Brings down property value. Noise. Trash. Makes neighborhood cheap							No. But I will call CC Police Deptm(sic) if things go out of hand during the holidays		
326 Opposed	One rental next to us & one right across the street every weekend in the summer rented. Too much noise & party every weekend		One next to us to the right & one across the street from us	Yes. Want to see how this year how it will affect us						

327 Opposed	My neighbor and I are sandwiched between 2 of them & it's constant noise all day and late into the night. Next to our bedrooms	1 month minimum. Have a 10 p.m. curfew I & something owners have to control noise level so we don't have to. Have the renter put a noise deposit enough so they won't want to lose it. Noise and curfew	Ruining our neighborhood and my health	Yes. Every 2-3 days & its new people, usually 10 or more and are hear (sic) to party. They do with a boom box going, late into the evenings		Yes. Loud music & talking/yelling till we(sic) hours of the morning	At first I didn't know about hotline. I mostly contacted the owners but it doesn't matter to them. I will always call the Hotline from now on	No. I don't like doing that		Can even enjoy my own backyard
328 Not sure	My experience w/STVRs has been mixed. If the rules were enforced better and more consistently then I would lean toward favoring STVRs	If/when a resident complains about a STVR, then quick and appropriate action should be taken. I believe this would mitigate most of the problems while allowing STVRs for those who abide by the rules								
329 Opposed	Very disruptive to my weekend. Can't enjoy my backyard oasis sometimes not til Sunday when they leave			Yes. Noise						
330 Neutral			Noise	Yes. Noise		Yes. Noise				
331 Not sure	Haven't had any trouble				Yes. No need to					
332 Opposed	I feel like a lot of different people coming into my street is dangerous									

Century Park

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
351 Opposed	Residential means residential-not part time resort	I am against. This is a residential neighborhood		No. We've had no issues with the one rental in our proximity		Never called the hotline				
352 Opposed	There is a party every weekend. I don't want to live next to a "hotel". I have a family, small kids and want a family neighborhood	One per street. Anything more is a block party	I sleep during the day as I work night shift as a nurse. Party noise all day & night. There is one right next-door & across street from me							STVR are turning my family fri sic) neighborhood into a party zone. We also have more mature neighbors who are burdened by the noise & multiple party goers. They need to be eliminated or limited to proximity of each other
353 Opposed	The noise(sic) parties like having a business in your residential neighborhood	Long term only	Zoned, single family , rental, multifamily	All houses sold past year from residential now rentals	Yes. Noise, parking, fireworks, loud music		Yes. New Years Eve party after 3 a.m., fireworks, loud music			
354 In Favor	Benefits owner & tourist	Place problem on owner-after X number of complaints or police calls they loose(sic) their privileges		Yes. The property has a great owner						
355 In favor	Hardly anyone there & when these the are quiet									

356 Opposed	I don't like the music									
357 Opposed	Noise loud music loud bass vibrating my home, screaming, found debris in my yard and neighbor	No STVRs should be allowed. Ruins neighborhoods R-1 & R-2 is not commercial-should rent hotels, etc. in commercial areas built for this purpose. Takes away \$ from hotels, etc.	By the time there is a response noise may be abated or the minute they leave noise continues again!	Yes. When called was not in service Does not work-need immediate response-is useless-bought a home here for peace & quiet-according to CA state statutes I am legally entitled to peace & quiet in my home	No response-useless	Yes. Screaming loud bass music yelling no respect for neighborhood. Party then leave. Don't care	After CE leaves noise starts again. Neighborhoods are for owners who care-STVRs do not-only want to party then go home	No. I have called in the past-after they leave noise/music starts again as a taxpayer I should not have to deal with this problem		No STVRs in residential neighborhoods. It ruins them for taxpayers bought home for peace & quiet. I pay taxes for Century Park which all cat city uses so city hall should eliminate taxes for Century Park now that your finances have improved. Not fair to tax the few when all cat city uses park. Time to eliminate our tax
358 Opposed	Noise, lack of parking, security							No. Neighbors have		
359 Opposed	Neighboring house has STVR, occasional (sic) renters have pool parties that don't end until late									
360 Opposed	STVR people are not residents and don't care about full time residents in the neighborhood		Marijuana smell drifting into my yard							

<p>361 Opposed</p>	<p>Too many in each neighborhood (oversaturation). Resorts, not neighborhoods. Too much noise/traffic</p>	<p>Can't be next to or across from each other. No more than 25% per sq mile-1.4 homes</p>		<p>Noise throughout the day (6 a.m. -1 a.m.) repeated incidents from same homes</p>	<p>Specific offers will not properly respond (if at all) timing is poor</p>			<p>No, CCPD is already stretched thin enough. If the city wants to allow STVR, they need to find an adequate solution</p>	<p>Owners are not local, do not understand issues/don't care, and are no able to see impact on actual residents. My children/family live in a home, not a hotel/resort!!!!</p>
--------------------------------------	---	---	--	---	---	--	--	---	--

TAPESTRY

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
401 Opposed	To (sic) many cars, trash, drunk people load people loitering in the neighborhood	Do not allow them	People we don't know staying and drunk people	Yes. Cars all over, blocking the sidewalk	The gave the homeowner my phone number and the homeowner called me. Now he has my phone number					
402 Opposed	Bring noise, traffic, dramas				Yes. Nothing is done about it					
403 Opposed	We have had to call the police multiple times due to noise complaints			Yes. Noise, but the hotline is not 24 hours and they just tell you to call back on Monday, which is no help over the weekend				Yes. Noise, partying even after a police visit. The renters would escalate, and the police would be called again		
404 In Favor	I believe it's great to have that option for income, especially as a retired person.									

405 In favor	Free Country		Noise only on weekends							
406 Opposed	Too much noise & traffic & trash		Brings in crime. This was at my previous home which is why we moved	Yes. I have not had an issue						
407 Opposed	The majority of tenants rent vacation rental homes to party. They are noisy and disruptive		Loss of sleep. Many times have woken up at 3-4 a.m. to noise and music coming from vacation rental	Yes. It is not effective, takes too long to get resolution	My phone number was given to homeowner vacation rental	Excessive noise rude code officer		Yes. Noise. Hotline never resolved issue		People who rent these homes do not come to spend money in on city. They come and stay and do not leave the homes. It's not accurate to say the contribute to business revenue. Instead they are disrupting family neighborhoods
408 Opposed	Noise takes away from having a neighborhood. Parking issues			Yes. Owner asked me to call him first. Had to call him on several occasions so he wouldn't get in trouble. Next issue will be to code enforcement						
409 Opposed	Too much party and drugs	No STVRs at all	Too many people, parties	Never call	No. No time to call	Haven't call	No time			Haven't call
410 In favor	As long as the owner vets tenant and they understand neighbors live full time next door and be respectful. No noise		A friends(sic) house I was staying in had issues with a rental next door							
411 Not Sure	<no additional comments>									
412 Neutral	No bother to me	(Restrict) to one								
413 Opposed	(restrict) 6 time a year. One per street									

414 Neutral	There is only 1 STVR on our block and there haven't been any major issues									
415 Opposed	Multiple families at one time, cars parked all over neighborhood, loud music. Strangers wandering about neighborhood. Sence (sic) of security gone	I moved here 17 yeas ago and now I'm living in the middle of two hotels-lower our taxes	No sence (sic) of community security. Is at risk			No. CE doesn't work nights		Yes. Police have there (sic)own problems with police work. There (sic)not babysitters.		

Other Cathedral City Residents

Did not designate neighborhood

Survey #	#2 Please describe the reason for your opinion	#4 If you are opposed to STVRs in your neighborhood, how would you restrict/limit them?	#5 What problems, if any, have you experienced with the STVR near your home?	#6 Are you aware of the STVR Hotline for reporting concerns or complaints?	#7 If you called the Hotline, how satisfied were you with the response from the Hotline?	#8 Have you called CE about an STVR issue at any time in the past year?	#9 If you contacted CE, how satisfied were you with their response?	#10 Have you called CCPD with complaints about STVRs in the past year?	#11 If you contacted CCPD, how satisfied were you with their response?	#12 Additional comments
501 In Favor Vega & Whisp Palms	STVRs are better maintained & bring in visitors. Also, homeowners should have the right to do what they want			Yes, Nothing to complain about						Please do not ban
502 Not sure 30 th & w Whispering Palms	We have one across street & 2 doors down. No Major problems	b. (limit # of times rented per year) Might be good idea	Increased parking & mailman & trash pick up trucks have difficulty maneuvering	Yes. Noise but it stopped after 2 hours		Yes. Trash cans in full view of street	Took a long time for basketball hoops in street/trans cans to be behind gates			
503 Opposed	Noise late at night constant cars, of neighbor's customers, parked in street, unvetted strangers just feet away		See enclosed. <note-nothing attached>	Yes. Neighbors beat me to it		No. Neighbors beat me to it				
504 Opposed Landau Manor	As full time resident I find that the owners are not respectful to the residents. Allowing night and date excessive noise, at all times		e. street behind me (2 that I know of)	Yes. I asked the people at 1:00 a.m. in morning to turn down the music or would call police						I have heard hotline is limited and does not help right away. Therefore is useless if it's noise. They wait until the next morning
505 In favor Ximino & 30 th	There are good STVR owners & bad. STVRs have a place & supply a need			Yes. Haven't needed to				No. have not had to		<attachment> to Who it may concern. I rent my Casita as a short term rental (legal with the

										city) I have not had any issues. My guests know the rules & I am always available. I think that STVRS have a place & supply a need. I believe that as long as these properties follow the rules-such as no noise after 10 p.m. & their owners are available to be contacted they should be allowed. Having said that CC has to enforce these rules swiftly & if their (sic) is a problem property-then perhaps after so many verified complaints then their license can be suspended. Perhaps we should think about limiting the # of STVRS in proximity to each other. It all comes down to a well managed property
506 Opposed Rancho Ramon	Who knows what kind of people rent? Do you check the Amber Registry? Criminal History? Loud! Dirty!	Why do you allow a hotel/motel locate with families? If a class action lawsuit is filed we would participate	We have been threatened by the homeowners	Yes. We called and the owner was given our name, address & phone number. THANKS A LOT!!		Yes. They said the house was not reg. with the city and there's nothing that could be done about it	Not their responsibility!	No. The police have better things to do		
507 Opposed Ave Ximino				Called the police			Yes. Noise was loud & late 3 a.m.			
508 Neutral Perlita Rd.	Next door AirB&B-sometimes they are considerate. Other times it is just a loud party fill(sic) late into the night.	Large fine homeowner every time their renters don't follow the rules		Yes. Loud noise-DJ-music @ midnight. Entering my property to retrieve basketball. Playing			Yes. About noise-referred to hotline			

				basketball at midnight						
509 In Favor Alvera 30 th -	Increase property values		Trash cans left outside over 24 hours, mailboxes are full, that's it	Yes. No problem						
510 In favor Avenida El Mundo			Yes, no need to							
511 Opposed 30 th & Alvera	We bought our home to live in a neighborhood not a hotel district. We feel unsafe		Harassment by renters & the owners	Yes. Excessive noise after hours. And nothing is DONE!!!	The noise goes right back up & is even louder.	No. no why bother. They don't work weekends	Any action on the Go Request takes too long to resolve	Yes. Noise		It was not a priority call. I don't know if any officer ever went. But the noise continued.
512 Opposed Date Palm & Ramon	Noise, parking, trash debris, traffic. First come/first serve									
513 Opposed 30 th	I am in favor of no STVRs allowed		Yes. I wanted to know what would happen. I called at one time and there was a positive response, i.e. the noise diminished							
514 Opposed Date Palm Estates	There are 2 in my neighborhood already and has created a noise problem and both increases vehicles		Loss of secure feeling. Worried about affecting property values							Loss of security and neighborhood values
515 Opposed McCallum Way	As a neighbor, I cannot reach anyone to talk over problems, ie. Building fence adding onto fence, trash	Make owner contact information available Make owner contact information available or don't have them. I moved into a neighborhood, not a hotel area.	Unable to contact anyone to handle problems..see above							

516 In favor Near Sunny Sands Elementary	We own a second home in CC & rent it out when we aren't here									
517 Opposed Elizabeth Rd	STVRs undermine the fabric of the community		No more than 1 STVR for every 10 homes		Yes. Noise	Yes. Noise, too many occupants in the STVR		Yes. Noise		Once a license is granted for STVR, all occupants are to be classified as renters & not "relatives"
518 Not sure Turnberry Ct	<no comments made>									
519 Not sure Linda Way	<no comments made>									
520 Opposed Rochester Rd.	Noisy, not respectful of residents									
521 Opposed Campanile	Not good value for gated community. People don't want to buy a home when nextdoor is a short term vac. rental	Restrict from gated comm. Restrict completely		Yes. Does not help (from others) The homeowner is a bully! Does not respect residents who live full time in the community						
522 In favor Date Palm/Ramon	Homeowners should be able to utilize their property as long as it doesn't affect me			Yes. No problems w/house across the street						
523 In favor Caliente Sands	Provides revenue to the city for town improvements. Values go up.			Yes. No complaints						
524 Not sure s/w of Ramon/Date Palm	I haven't hear of any disorderly conduct or problems, noise, late at night. All cool									
525 In favor Sunny/Papaya/Pomegranate	In our neighborhood, vacation rentals have been renovated and are well maintained. This is progress		There is some noise but knowing it is from out of towners, the noise is							

			reasonable. It is not at all upsetting							
526 Opposed Cathedral Canyon	Rentals are selling houses as "great" financial rental income. 2 out of five are now renters NOT neighbors forced out by excessive noise, security jeopardized , property not SAFE!!!	Make caveat at sale "cannot rent if other rentals already exist on street. If allowed on any premise must have codes and fines put on tax bill. It will have enough code enforces that arrive too late or not at all. I (unable to determine word) renters	Houses being sold as income property. Only long term under legal lease 6 mos max. Owner (unable to determine word) to show lease when complaints are made	Yes. The results are useless without fines \$\$ penalty. My neighbors leaves garbage hidden in landscaping which have attracted nice & rats. I find when I was (unable to determine word) I was dog and they have a (unable to determine word) my dog several times when they are scared by her. Doesn't do landscaping and over flowers in my yard and killing my plants for lack of sun. I was told by code to cut them myself???	Unless \$\$\$ fines are put on owner no change will ever be made	Rats coming out of cut landscaping. The owner told darter not to remove. He move he would not pay. He told him not to cut to keep out of my yard.	On several occasions the owner was told what neighbor and I was terrorized each time he came down from LA. I know live in feat. This guy is nuts and dangerous.	No. The direct me to the hotline		It's the worst for our community. We need to limit rentals, the owners are not working with owners in the neighborhood. This form is not adequate for this problem. More room to educate you is necessary. You need more meetings for this problem !!! For us to speak. The house next door is forcing me into a retired home for <u>peace</u> !! Therefore, the but not enough room to write small enough to answer questions. This form sucks can't.

<p>527 In favor Cathedral City</p>	<p>I am an AirB&B host</p>	<p>I am in favor</p>						<p>No. I have called them to complain about neighbors Avenida Ximino (street numbers included) but they live in these two houses</p>	<p>Note: see attached letter: I am attaching this letter to your STVR Survey. I am in favor of STVRs because I rent out a room in my house (AirBnb) and I have not received any complains from my neighbor about my Airbnb guests. I do not know if my street (Avenida Valdez) are more short term vacation rentals. I do not think Airbnb guest are the problem...The Problem indeed are some of the neighbors around my property. Some of them have too many parties or events on the weekends. Almost every weekend. I have called Cathedral City Police complaining about the LOUD MUSIC, NOISE, SINGING, DRINKING, coming from Avedina Ximino (house numbers listed) but the police is very indifferent to this kind of situations. I have called tow or three times during the night and they have said that they have not records of my calls on specific nights. Sometimes they send an officer around 2:00AM to stop the music and loud microphone. They start their events around 7:00 p.m. and their mess is over around 2:30 or 3:0 AM. On the other hand, I have received complains and bad reviews from my Airbnb guests because they can not sleep due to the loud music, singing and noise most of the night. Somebody should do something to stop the behavior of this type of neighbors. Really</p>
--	--------------------------------	----------------------	--	--	--	--	--	--	---

										gives a bad impression to tourists coming from different countries of the world!!!!
528 Opposed	This is a family neighborhood	Noisy people/ parking problems		Never called					(the dispatcher was unhelpful or rude) - receptionist	
529 Opposed	Safety reasons for the neighborhood	Monthly or yearly, lease or rent only. Minimum monthly term rent	Safety				Not yet			I am attaching this letter to your STVR Survey.
530 In favor	Brings more revenue for the city.	I am not opposed to STVRs. I think restricting people is taking away people's freedom. It's a win win. City and residents get more revenue		No need to call			No Need to call	No. No need to call		No need to call
531 Not Sure				No problems						
532 In favor			Loud music really late at night/early morning							

<p>533 Opposed Desert Highland</p>	<p>Decline in property value</p>		<p>Trash-construction workers leave in the street. Trash weekly left out on the street for days and not stored behind gates/walls Property maintenance company's working outside of compliance hrs.</p>							
<p>534 In favor (unable to read location)</p>	<p><no comments></p>									
<p>535 Opposed</p>	<p>It takes away from a peaceful neighborhood. Strangers going in and out and disregard for to being respectful. They are just here to party</p>	<p>Simple. Do not give permit for new ones on the street</p>		<p>Yes. Loud music all hours of the day & night</p>		<p>Yes. Loud music all day</p>		<p>Yes. Loud music-during day time hours and evening</p>	<p>Someone has to get some rules for the loud music & voices to all hours of the morning. It is not fair that we have to sleep over this. We have been disrupted too many times</p>	
<p>536 In Favor</p>	<p>Extra income and freedom to use your house as income</p>		<p>One time in 2 ½ years blasting music. I didn't not call anyone but it hasn't happened again</p>							

537 Opposed	I feel as if the renters "do it" on purpose because they do everything they shouldn't	Give renters the rules to be obeyed	The music so loud motor bikes loud, cursing, diving into the pool from roof, to many at one time							
538 In favor	To help the economy of our city				Did not call to complain					
539 Opposed	That brings to my street a lot of strangers that make trash & disturbances	Strictly enforce regulation against noise, trash too many people on a house means fire safety code violation	Many strangers walking at very late hours on my front yard					Yes. Noise, parking, people drinking on street. Violent strangers people		
540 In favor Suncrest Dr.	<no comments>									
541 In favor Pomegranate Lane	We live next-door to an Air B&B. So far the guest have been well behaved		One time only there were approx.. 2 dozen people at the rental. Someone blocked part of my and my neighbors driveway	See #5	No one available on the weekend					
542 Opposed Papaya Lane	We don't have short term rentals									
543 Neutral	Neutral									