

July 25, 2019

## Community Update

by Acting Chief Anthony Yoakum and  
Dispatch Supervisor AnneMarie Teall



## Cathedral City Police Dispatch now using RapidSOS System

The Dispatch center at the Cathedral City Police Department has been given access to the web-based system RapidSOS. This system can provide potentially life-saving GPS-based location information to dispatchers after a community member has placed a call to 911.

During a time of crisis or emergency it is not uncommon for residents to be unable to give the emergency dispatcher their exact location. Callers may be unable to communicate or be unfamiliar with the city. Having the ability to give public assistance as quickly and efficiently as possible requires an accurate location.

The current 911 system in California provides the location of callers based on the latitude and longitude of nearby cell towers in the area the person is calling from. Receiving this information can be slow and at times unreliable when dispatchers need exact locations. The RapidSOS system uses enhanced methods to utilize the GPS location directly from the caller's wireless device rather than relying solely on cell towers. The device-based information increases location accuracy and the speed with which the dispatcher can locate the caller.

When RapidSOS is utilized, information from the Emergency Location Service in both Android and iPhone devices is provided to the dispatcher through the RapidSOS Portal. The caller's location is shown on a map, along with a possible radius of where the caller might be. As the caller stays connected to 911, the location of the device continuously updates the RapidSOS system. If the caller is moving, the dispatcher can see the direction the device is heading so help can be sent quickly and efficiently.

As a possible example: Cathedral City Police received a call from a juvenile who was being followed on her way to school. The child did not know the name of the street she was on, but as the dispatcher kept her on the line the location of the child's phone continued to update in RapidSOS. Help was sent to the area without the caller ever being able to tell the dispatcher what street she was on.

Dispatchers are trained to confirm with callers where they are calling from. In instances where the location is unknown, or they are unable to provide this information, RapidSOS is a resource Cathedral City Police now have to better serve its community during emergencies.

## NEWS

**VOTE BY MAIL ONLY**

**DISTRICT 1  
SPECIAL  
ELECTION**

**AUGUST 27, 2019**

Cathedral City

### RivCo Registrar of Voters to Begin Mailing Ballots for District 1 Special Election on Monday

The City has been notified by Riverside County Registrar of Voters that it will begin mailing official ballots for the August 27, 2019 Special Election on Monday, July 29, 2019 through August 17, 2019. The Special Election is for the purpose of electing one member to the City Council to fill a vacant seat in District One. This term will ... [Read more.](#)

## EVENTS

9 Cities Blood Drive  
Challenge

**9 Cities Challenge**  
**BLOOD DRIVE**  
 If Not You, Who? If Not Now, When?

CATHEDRAL CITY  
 COACHELLA  
 DESERT HOT SPRINGS  
 INDIAN WELLS  
 INDIO  
 LA QUINTA  
 PALM DESERT  
 PALM SPRINGS  
 RANCHO MIRAGE

**City of Cathedral City**

PROUDLY HOSTED BY

**Cathedral City Senior Center**

37171 W. Buddy Rogers Ave., Cathedral City  
 Friday, July 26 from 9 AM to 3 PM  
 in the Cathedral City Senior Center.

All donors will receive a free movie ticket and a 9 Cities Challenge cap!



Sign up today! Call 800.879.4484 or visit [9CitiesChallenge.com](http://9CitiesChallenge.com)



The 2019 Nine Cities Blood Drive Challenge is on! Coachella Valley communities are going head-to-head to collect the most LifeStream blood donations to assist local hospital patients and save lives! Every two seconds, someone needs blood. Here in the Coachella Valley, in the summer months, when our population dips by about 30 percent, we experience a local blood shortage ...

[Read more.](#)



**2019 Free Summer Kids Movie Series - "Lego Movie 2"**

The Cathedral City Parks and Community Events Commission, in partnership with the Mary Pickford Theatre, presents a "Free Summer Kids Movie Series" happening on every Friday at 9:30 a.m. starting Friday, June 14, 2019 thru Friday, August 2, 2019. The film series will allow free admission in order to see a different movie geared towards kids each Friday morning at ...

[Read more.](#)


**Two for Tuesday**

Cathedral City residents can ice skate for half-price on the first Tuesday of every month (excluding holidays) at Desert Ice Castle. Just bring proof of

being a Cathedral City resident, such as an Driver's license, copy of a utility bill, or any other form of residential proof. Ages 3 years and up. The Time for Public Skate Available for "Two ...

[Read more.](#)

## Two for Tuesday at DESERT ICE CASTLE 1st Tuesday of Every Month



Cathedral City residents can ice skate for half-price on the first Tuesday of every month (excluding holidays) at Desert Ice Castle. Just bring proof of being a Cathedral City resident, such as an Driver's license, copy of a utility bill, or any other form of residential proof. Ages 3 years and up.



DESERT ICE CASTLE



**TEJANO  
MUSIC FEST**  
CATHEDRAL CITY

TEJANO HIGHWAY 281

5PM-11PM **SATURDAY, OCTOBER 12TH, 2019**  
BIG LEAGUE DREAMS, CATHEDRAL CITY, CA 33-700 DATE PALM DRIVE

**MUSICAL  
LINE UP**

TEJANO HIGHWAY 281

GRUPO ATRAPADO

JR. GOMEZ Y LOS  
CONJUNTO BANDITS

GRUPO UNIKO

## Tejano Music Festival 2019

Tejano PowerHouse Entertainment, City of Cathedral City and Diaz Enterprises invites you to the 3<sup>rd</sup> Annual Tejano Music Fest in Cathedral City featuring the best Tejano music, fiesta food and spirits

on Saturday, October 12, 2019 from 5 pm to 11 pm at our new location, the Pavilion at Big League Dreams Sports Park in Cathedral City, California. You will enjoy our largest dance floor yet and the award winning Tejano musical groups, such as "Tejano Highway 281," "Grupo Artrapado," and "JR Gomez y los Conjunto Bandits," as well as local favorite, "Grupo Uniko."...[Read more.](#)

## Halloween Spooktacular

Bring the entire family for trick or treats, DJ music, hourly kids' costume contest, and an interaction with police and fire personnel and equipment. More than 30,000 pieces of candy will be given away. A safe-communities, Halloween event featuring the Zombie bus and blood drive. [Read more.](#)



Cathedral City  
HallowEen  
**Spooktacular**

October 27, 2019



## 6th Annual Cathedral City Hot Air Balloon Festival

The festival will bring more than 30 hot air balloons from across the United States and around the world to the Coachella Valley for a kaleidoscope of color, art, sound and enjoyment. It features balloon glows, balloon rides, LIVE musical entertainment, wine and beer garden, kid zone, food trucks, and much

more. For the latest information, go to [www.HotAirBalloonFest.com](http://www.HotAirBalloonFest.com) Food ...[Read more.](#)

## North Pole Village at Snow Fest

This annual event captures all the holiday spirit and places it at one location with a lit Main Street at Santa's North Pole, holiday music and carolers, Santa Claus, holiday tree lighting ceremony, a 20,000 Candy Cane Drop for Kids, Snow Bubble Play for Kids, children's bike giveaways, free movie at the Mary Pickford Theatre, free ice skating passes to ...[Read more.](#)



For Questions or Comments, Contact Chris Parman, Communications and Events Manager  
[cparman@cathedralcity.gov](mailto:cparman@cathedralcity.gov)

